# **Technical and Professional Education**

# Curriculum Content Frameworks for Medical Procedures, Expanded

Curriculum Content Frameworks for Medical Procedures, Expanded Developed by the Department of Workforce Education

State of Arkansas Department of Workforce Education

#### NOTICE TO THE READER

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#### **Preface**

The Technical & Professional Education program continues to prepare students for employment and continuing education. To accomplish this preparation, teachers and employers have collaborated to modify individual programs to ensure that instruction is current and comprehensive. This document reflects essential competencies for program completers as well as all aspects of the Medical Procedures, Expanded course as required by the Carl D. Perkins Act. The Curriculum Content Frameworks for all Technical & Professional Education programs can be accessed through the Department of Workforce Education Web site.

#### **Foreword**

The curriculum content framework for the Medical Procedures, Expanded course supports the course that prepares students for the following career roles, which in turn correspond to the CIP (Classification of Instructional Programs) codes listed below. The courses may be sequenced with a variety of career and technical courses to form a specialization to prepare students for careers and support additional education and training in the protective services industry.

• Career Family: Technical & Professional Education

• Career Area: Medical Professions

• Career Role CIP Code: 51.9999

• Medical Procedures, Expanded: 495390

### Acknowledgments

The Medical Procedures, Expanded curriculum content framework was produced by a team of health care professionals and high school instructors throughout the state. A panel of experts in the field of health care reviewed the framework. The format and content of the framework reflect the specific training needs within the state of Arkansas. The framework content and format are modeled after a document originally developed by a writing team under the auspices of the Virginia Department of Education. Grateful appreciation is expressed to the Virginia Department of Education for granting the Arkansas State Department of Workforce Education access to its instructional frameworks.

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#### Introduction

#### **About the Program**

The Medical Professions Education program prepares students for careers in the health care industry. The course sequence focuses on duties and tasks performed by professionals in health care as well as pre-employment and employment skills.

#### **About the Document**

- Section 1 contains a master duty/task list for the Medical Procedure, Expanded course.
- Section 2 contains an analysis of each task, consisting of the task, task definition, and process/skill questions to evaluate acceptable performance. All tasks have been designated essential. Essential tasks are those that must be achieved by every student pursuing the completion of Medical Procedures, Expanded course.
- Section 3 lists the Arkansas Standards of Learning for language arts, mathematics, and science that are reinforced by instruction in the Medical Procedures, Expanded course. Academic skills in these areas are necessary for the mastery of a number of tasks performed by Medical Professions Education.

#### **Course Descriptions**

The Medical Procedures Expanded course focuses on the specific skills needed in several different areas of entry-level positions in health care. Students are able to build upon the skills gained in Medical Procedures. The different skill areas addressed are: dental assisting, laboratory assisting, medical assisting, nurse assisting, physical therapy assisting, and veterinary assisting.

#### Master Duty/Tasks Listing Medical Procedures Expanded

National and state experts in the occupational field of Medical Professional Education have validated the duties and tasks in this section. Each is analyzed by identifying the following:

• a duty/task statement, which describes what the student is to do

DUTY A: Dental Assistant Skills		
Task:		
A001: Define terms related to dental assistant skills		
A002: Know structures and tissues of a tooth		
A003: Know names of deciduous and permanent teeth and their eruption times		
A004: Understand the procedure for identifying teeth by the Universal Method		
A005: Know crown surfaces of the teeth		
A006: Understand the procedure for charting conditions of the teeth		
A007: Understand the functions of basic dental equipment		
A008: Understand infection control measures to use while operating dental equipment		
A009: Understand purposes of correct brushing and flossing techniques		
A010: Understand procedure for brushing and flossing		
A011: Know how to take impressions and make models		

## **DUTY B: Laboratory Assistant Skills** Task: B001: Define terms related to laboratory assistant skills B002: Know the functions of the parts of a microscope B003: Understand the procedure for operating a microscope B004: Know Universal precautions that must be followed while working with cultures B005: Understand the procedure for staining with Gram's stain B006: Understand the procedure for obtaining blood for blood tests B007: Know Universal precautions that must be followed when obtaining and testing blood B008: Know normal and abnormal values for specific characteristics of urine B009: Explore physical, chemical, and microscopic examination of the urine B010: Know Universal precautions that must be followed while performing urine tests **DUTY C: Medical Assistant Skills** Task: C001: Define terms related to medical assistant skills C002: Understand the procedure for measuring and recording the height and weight of a patient C003: Know patient positions for examinations, tests, and procedures

C004:	Understand principles of assisting with a vision screening
C005:	Know the functions of instruments utilized in a physical examination
C006:	Understand the procedure for assisting with an eye, ear, nose, and throat examination
C007:	Understand the procedure for assisting with a gynecological examination
C008:	Understand the method for using the Physicians' Desk Reference (PDR)
C009:	Know the major forms of medications
C010:	Understand the principles that must be observed while working with medications
<b>DUTY</b> <b>Nurse</b>	D: Assistant Skills
Task:	
	Define terms related to nurse assistant skills
D002:	Understand the purpose of correct patient alignment
D003:	Know safety guidelines that must be observed while positioning, turning, moving, and transferring patients
D004:	Understand the procedure for positioning, turning, moving, and transferring patients
D005:	Know the method for making a closed and occupied bed
D006:	Know how to complete a bed bath, partial bed bath, and tub bath or shower
D007:	Know Universal precautions that must be observed while administering personal hygiene to a patient
D008:	Understand the procedure for administering oral care to a patient
D009:	Understand the procedure for measuring and recording intake and output
D010:	Explore facts regarding the collection of urine and stool specimens

DUTY E: Physical Therapy Techniques
Task:
E001: Define terms related to physical therapy techniques
E002: Know active, passive, and resistive range of motion (ROM) exercises
E003: Understand problems caused by lack of movement and inactivity
E004: Know the main types of ROM exercises
E005: Know the method for fitting crutches
E006: Understand the process of ambulating a patient with crutches
E007: Know common crutch walking gaits
E008: Understand the method for measuring a patient for a cane
E009: Understand the process of ambulating a patient with a cane
E010: Explore uses of heat and cold applications
E011: Understand effects of heat and cold applications on blood vessels
E012: Understand the procedure for applying heat applications
E013: Understand the procedure for applying cold applications
DUTY F: Animal Health Care
Task:
F001: Define terms related to animal health care
F002: Understand the role of animal health care workers
F003: Understand the functions that animals satisfy for humans
F004: Know the methods of restraint used for animal treatment and care
F005: Know signs of illness in animals
F006: Explore common disorders that affect animals
F007: Explore common external parasites that affect animals to their correct description

F008: Understand daily care routine for maintaining the cage or kennel		
F009: Know the method for bathing and grooming an animal		
F010: Know the procedure for performing an assessment on an animal		
DUTY G: Medical Information Systems		
Task:		
G001: Define terms related to secretarial techniques		
G002: Know the main types of filing systems		
G003: Understand the rules for alphabetical filing		
G004: Understand the rules for filing numerically		
G005: Explore telephone skills necessary for a health care worker		
G006: Understand how to use a fax machine in health care facilities		
G007: Understand the procedure for scheduling appointments		
G008: Know common abbreviations used on medical records and forms		
G009: Understand principles for completing medical records and forms		
G010: Know parts of a letter		
G011: Know common types of business letters		
G012: Understand the procedure for completing an insurance form		
G013: Understand bookkeeping procedures		

#### **Task Definitions**

National and state experts in the occupational field of Medical Procedures, Expanded have validated tasks in this section. Each task is analyzed by identifying the following:

- a *task definition* (criteria for acceptable performance), which explains what the student has to do to perform the task at the expected level of mastery
- process/skill questions, which assess student knowledge and performance

Tasks are arranged by instructional duty area only. The placement of tasks into specific courses and the sequencing of tasks for instruction are local decisions based on student needs, employer demand, and school schedules.

#### **DUTY A:**

#### **Dental Assistant Skills**

#### Task:

#### A001: Define terms related to dental assistant skills

Definition: Process should include the following:

• List and define terms related to dental assisting skills

#### Process/Skill Questions

#### A002: Know structures and tissues of a tooth

Definition: Process should include the following:

- Label the structures and tissues of a tooth
- Describe the functions of the structures and tissues of a tooth

#### Process/Skill Questions

#### A003: Know the names of deciduous and permanent teeth to their eruption times

Definition: Process should include the following:

• Identify deciduous and permanent teeth

#### Process/Skill Questions

#### A004: Understand the procedure for identifying teeth by the Universal Method

Definition: Process should include the following:

• Identify teeth using the Universal Method

#### Process/Skill Questions

#### A005: Know the crown surfaces of the teeth

Definition: Process should include the following:

• Identify the crown surfaces of the anterior and posterior teeth using a model or diagram

#### Process/Skill Questions

#### A006: Understand the procedure for charting conditions of the teeth

Definition: Process should include the following:

- Match abbreviations and symbols used in charting conditions of the teeth to their correct descriptions
- Chart conditions of the teeth using correct abbreviations and symbols

#### Process/Skill Questions

#### A007: Understand the functions of basic dental equipment

Definition: Process should include the following:

- List and describe pieces of basic dental equipment
- Demonstrate how to properly use basic dental equipment

#### Process/Skill Questions

#### A008: Understand infection control measures to use while operating dental equipment

Definition: Process should include the following:

- Demonstrate infection control measures
- Explain the consequences of improper infection control measures

#### Process/Skill Questions

#### A009: Understand the purposes of correct brushing and flossing techniques

Definition: Process should include the following:

List and explain the purposes of correct brushing and flossing techniques

#### Process/Skill Questions

#### A010: Understand the procedure for brushing and flossing

Definition: Process should include the following:

• Demonstrate brushing and flossing techniques

#### Process/Skill Questions

#### A011: Know how to take impressions and make models

Definition: Process should include the following:

- Demonstrate proper techniques of taking impressions
- Demonstrate proper techniques of making models

#### **DUTY B:**

#### **Laboratory Assistant Skills**

#### Task:

#### **B001:** Define terms related to laboratory assistant skills

Definition: Process should include the following:

• List and define terms related to lab assistant skills

#### Process/Skill Questions

#### B002: Know the functions of the parts of a microscope

Definition: Process should include the following:

- Label the parts of a microscope
- Describe the functions of each part of a microscope

#### Process/Skill Questions

#### B003: Understand the procedure for operating a microscope

Definition: Process should include the following:

- Operate a microscope
- Look at an assigned slide and illustrate the microorganism on the slide

#### Process/Skill Questions

#### B004: Know the Universal precautions that must be followed while working with cultures

Definition: Process should include the following:

- List and describe the Universal precautions that must be followed while working with cultures
- Obtain a culture from a swab of a contaminated area or piece of equipment

#### Process/Skill Questions

#### B005: Understand the procedure for staining with Gram's stain

Definition: Process should include the following:

• Demonstrate the procedure for staining with Gram's stain

#### Process/Skill Questions

#### **B006:** Understand the procedure for obtaining blood for blood tests

Definition: Process should include the following:

Demonstrate the procedure for obtaining blood for blood tests

### **B007:** Know the Universal precautions that must be followed when obtaining and testing blood

Definition: Process should include the following:

- Report on a procedure for a specific blood test
- List the precautions that must be followed when obtaining and testing blood

#### Process/Skill Questions

#### B008: Know the normal and abnormal values for specific characteristics of urine

Definition: Process should include the following:

- Define normal and abnormal values for specific characteristics of urine
- List the possible causes of various abnormal values

#### Process/Skill Questions

#### B009: Explore the physical, chemical, and microscopic examination of the urine

Definition: Process should include the following:

• Describe the different ways to examine urine

#### Process/Skill Ouestions

#### B010: Know the Universal precautions that must be followed while performing urine tests

Definition: Process should include the following:

• Demonstrate the procedure for performing a specific urine test

#### Process/Skill Questions

#### **DUTY C:**

#### **Medical Assistant Skills**

#### Task:

#### C001: Define terms related to medical assistant skills

Definition: Process should include the following:

• List and define terms related to medical assistant skills

#### Process/Skill Questions

### C002: Understand the procedure for measuring and recording the height and weight of a patient

Definition: Process should include the following:

• Demonstrate the procedure for measuring and recording the height and weight of a patient

#### C003: Know patient positions for examinations, tests, and procedures

Definition: Process should include the following:

• Demonstrate correct positioning of a patient

#### Process/Skill Questions

#### C004: Understand principles of assisting with a vision screening

Definition: Process should include the following:

- List and explain the principles of assisting with a vision screening
- Demonstrate the proper procedure when assisting with a vision screening

#### Process/Skill Questions

#### C005: Know the functions of instruments utilized in a physical examination

Definition: Process should include the following:

- Identify the instruments utilized in a physical examination
- Describe the function of each instrument utilized in a physical examination
- Demonstrate the proper use of instruments utilized in a physical examination

#### Process/Skill Questions

### C006: Understand the procedure for assisting with an eye, ear, nose, and throat examination

Definition: Process should include the following:

• Demonstrate the procedure for assisting with an eye, ear, nose, and throat exam

#### Process/Skill Ouestions

#### C007: Understand the procedure for assisting with a gynecological examination

Definition: Process should include the following:

• Explain the procedure for assisting with a gynecological exam

#### Process/Skill Questions

#### C008: Understand the method for using the Physicians' Desk Reference (PDR)

Definition: Process should include the following:

• Utilize the PDR to locate information on selected medications

#### Process/Skill Questions

#### **C009:** Know major forms of medications

Definition: Process should include the following:

- List and describe major forms of medications
- Match health conditions and/or disease states to the appropriate medication that should

be used to treat the condition and/or disease state

#### Process/Skill Questions

#### C010: Understand the principles that must be observed while working with medications

Definition: Process should include the following:

- List and describe the principles that must be observed while working with medications
- Explain the health and legal consequences of not observing these principles

#### Process/Skill Questions

#### DUTY D:

**Nurse Assistant Skills** 

#### Task:

#### D001: Define terms related to nurse assistant skills

Definition: Process should include the following:

• List and define terms related to nurse assistant skills

#### Process/Skill Questions

#### **D002:** Understand the purpose of correct patient alignment

Definition: Process should include the following:

- Explain the purpose of correct patient alignment
- Demonstrate the technique to ensure correct patient alignment

#### Process/Skill Ouestions

### D003: Know safety guidelines that must be observed while positioning, turning, moving, and transferring patients

Definition: Process should include the following:

- Demonstrate use of safety guidelines while positioning, turning, moving, and transferring patients
- Describe the possible consequences to the patient for the nonobservance of each safety guideline

#### Process/Skill Questions

### **D004:** Understand the procedure for positioning, turning, moving, and transferring patients

Definition: Process should include the following:

• Demonstrate the procedure for positioning, turning, moving, and transferring patients

#### D005: Know the method for making a closed and occupied bed

Definition: Process should include the following:

• Demonstrate the method for making a closed and occupied bed

#### Process/Skill Questions

#### D006: Know how to complete a bed bath, partial bed bath, and tub bath or shower

Definition: Process should include the following:

• Demonstrate complete bed bath, partial bed bath, and tub bath or shower procedures

#### Process/Skill Questions

### D007: Know the Universal precautions that must be observed while administering personal hygiene to a patient

Definition: Process should include the following:

- List and describe the universal precautions that must be observed while administering personal hygiene to a patient
- List the possible consequences of not following the Universal precautions

#### Process/Skill Questions

#### D008: Understand the procedure for administering oral care to a patient

Definition: Process should include the following:

• Demonstrate the procedure for administering oral care to a patient

#### Process/Skill Questions

#### D009: Understand the procedure for measuring and recording intake and output

Definition: Process should include the following:

- Record intake and output
- Demonstrate ability to properly measure intake and output

#### Process/Skill Questions

#### D010: Explore facts regarding the collecting of urine and stool specimens

Definition: Process should include the following:

• List and describe considerations when collecting urine and stool specimens

#### **DUTY E:**

#### **Physical Therapy Techniques**

#### Task:

#### **E001:** Define terms related to physical therapy techniques

Definition: Process should include the following:

• List and define terms related to physical therapy techniques

#### Process/Skill Questions

#### E002: Know active, passive, and resistive range of motion (ROM) exercises

Definition: Process should include the following:

- Demonstrate active, passive, and resistive ROM exercises
- Explain the purpose and effect of each exercise

#### Process/Skill Questions

#### E003: Understand the problems caused by a lack of movement and inactivity

Definition: Process should include the following:

• List and describe the problems caused by a lack of movement and inactivity

#### Process/Skill Questions

#### **E004:** Know the main types of ROM exercises

Definition: Process should include the following:

• Demonstrate the main types of ROM exercises

#### Process/Skill Questions

#### **E005:** Know the method for fitting crutches

Definition: Process should include the following:

- Demonstrate the method for fitting crutches
- List and describe the considerations when fitting crutches

#### Process/Skill Questions

#### E006: Understand the process of ambulating a patient with crutches

Definition: Process should include the following:

- Explain the process of ambulating a patient with crutches
- Explain special considerations when ambulating a patient with crutches

#### **E007:** Know common crutch walking gaits

Definition: Process should include the following:

- Demonstrate common crutch walking gaits
- Discuss the purpose for each crutch walking gait

#### Process/Skill Questions

#### E008: Understand the method for measuring a patient for a cane

Definition: Process should include the following:

- Explain the method for measuring a patient for a cane
- List special considerations when measuring a patient for a cane

#### Process/Skill Questions

#### E009: Understand the process of ambulating a patient with a cane

Definition: Process should include the following:

• Demonstrate the process of ambulating a patient with a cane

#### Process/Skill Questions

#### **E010:** Explore the uses of heat and cold applications

Definition: Process should include the following:

• List and describe the uses of heat and cold applications

#### Process/Skill Questions

#### E011: Understand the effects of heat and cold applications on blood vessels

Definition: Process should include the following:

• Discuss the effects of heat and cold applications on blood vessels

#### Process/Skill Questions

#### **E012:** Understand the procedure for applying heat applications

Definition: Process should include the following:

• Demonstrate the procedure for applying heat applications

#### Process/Skill Questions

#### E013: Understand the procedure for applying cold applications

Definition: Process should include the following:

• Demonstrate the procedure for applying cold applications

#### DUTY F:

#### **Animal Health Care**

#### Task:

#### F001: Define terms related to animal health care

Definition: Process should include the following:

• List and define terms related to animal health care

#### Process/Skill Questions

#### F002: Understand the role of animal health care workers

Definition: Process should include the following:

- Explore a specific career in animal health care
  - Write a report on a specific career in animal health care

#### Process/Skill Questions

#### F003: Understand the functions that animals satisfy for humans

Definition: Process should include the following:

• List and describe the functions that animals satisfy for humans

#### Process/Skill Questions

#### F004: Know the methods of restraint used for animal

Definition: Process should include the following:

- Demonstrate the methods of restraint used for animals
- Discuss special considerations when restraining an animal

#### Process/Skill Questions

#### F005: Know signs of illness in animals

Definition: Process should include the following:

- List signs of illness in animals
- Discuss possible causes of those signs of illness

#### Process/Skill Questions

#### F006: Explore common disorders that affect animals

Definition: Process should include the following:

- Research a common disorder that affects animals
- Write a paper on a common disorder that affects animals

#### F007: Explore common external parasites that affect animals to their correct description

Definition: Process should include the following:

- Match common external parasites to their correct description
- Compose a descriptive catalog of common external parasites

#### Process/Skill Questions

#### F008: Understand the daily care routine for maintaining the cage or kennel

Definition: Process should include the following:

- Develop a written guideline for the daily care routine for maintaining the cage or kennel
- Discuss the health consequences to the animal if there is improper maintenance of the cage or kennel

#### Process/Skill Questions

#### F009: Know the method for bathing and grooming an animal

Definition: Process should include the following:

- Observe the bathing and grooming of an animal
- List and discuss special considerations when bathing and grooming an animal

#### Process/Skill Questions

#### F010: Know the procedure for performing an assessment on an animal

Definition: Process should include the following:

- Discuss the procedure for performing an assessment on an animal
- Discuss precautions and considerations when performing an assessment on an animal

#### Process/Skill Questions

#### **DUTY G:**

#### **Medical Information Systems**

#### Task:

#### **G001:** Define terms related to medical information systems

Definition: Process should include the following:

• List and define terms related to medical information systems

#### Process/Skill Questions

#### **G002:** Know the main types of filing systems

Definition: Process should include the following:

• List and describe the main types of filing systems

• Explain the circumstances for using a certain type of filing system over another type

#### Process/Skill Questions

#### G003: Understand the rules for alphabetical filing

Definition: Process should include the following:

- List and discuss the rules for alphabetical filing
- Demonstrate the ability to use the rules for alphabetical filing

#### Process/Skill Ouestions

#### **G004:** Understand the rules for filing numerically

Definition: Process should include the following:

• File records using both alphabetical and numerical systems

#### Process/Skill Questions

#### G005: Explore telephone skills necessary for a health care worker

Definition: Process should include the following:

- Demonstrate telephone skills
- Complete a telephone memorandum with all required information
- List items to include in a telephone memorandum
- Conduct a mock telephone conversation
- Critique a mock telephone conversation
- Discuss the proper etiquette when speaking on the phone

#### Process/Skill Ouestions

#### G006: Understand how to use a fax machine in health care facilities

Definition: Process should include the following:

- Demonstrate use of the fax machine
- Discuss special considerations when sending messages or documents with sensitive patient information using the fax machine

#### Process/Skill Questions

#### **G007:** Understand the procedure for scheduling appointments

Definition: Process should include the following:

- Schedule appointments
- List and discuss special considerations when scheduling patient appointments
- Discuss the proper way to handle missed appointments

#### G008: Know common abbreviations used on medical records and forms

Definition: Process should include the following:

- List and define common abbreviations used on medical forms and records
- Demonstrate the ability to read a medical record that uses common abbreviations

#### Process/Skill Questions

#### G009: Understand the principles for completing medical records and forms

Definition: Process should include the following:

- Complete assigned medical records and forms
- Discuss special considerations when completing medical records and forms
- Discuss common mistakes when completing medical records and forms

#### Process/Skill Questions

#### G010: Know the parts of a letter

Definition: Process should include the following:

• List and describe the parts of a letter

#### Process/Skill Questions

#### **G011:** Know the common types of business letters

Definition: Process should include the following:

- Compose a business letter
- List and differentiate between common types of business letters
- Critique various business letters

#### Process/Skill Questions

#### G012: Understand the procedure for completing an insurance form

Definition: Process should include the following:

• Complete an insurance form

#### Process/Skill Questions

#### **G013:** Understand bookkeeping procedures

Definition: Process should include the following:

- Perform selected bookkeeping procedures
- Explore technology that assists with records management

### SkillsUSA/HOSA

#### **DUTY A:**

#### **Self-improvement**

#### Task:

#### A001: Complete a self-assessment and identify individual learning styles

Definition: Process should include the following:

- Identify and list individual strengths
- Identify and list areas in need of improvement

#### Process/Skill Questions

#### A002: Discover self-motivation techniques and establish short-term goals

Definition: Process should include the following:

- Develop a list of short-term goals
- Discuss ways to change or improve lifestyle appearance and behavior

#### Process/Skill Questions

#### A003: Determine individual time-management skills

Definition: Process should include the following:

- Prepare and keep a time journal
- Discuss ways to improve time-management skills

#### Process/Skill Questions

#### **A004: Define future occupations**

Definition: Process should include the following:

- Search the Internet for career opportunities within specified fields of study
- Prepare a presentation on a specified career area

#### Process/Skill Questions

#### A005: Develop an awareness of cultural diversity and equity issues

Definition: Process should include the following:

- Research a tradition modeled by the individual's family
- Develop personal philosophy statements regarding gender equity

#### **A006:** Define the customer

Definition: Process should include the following:

- Differentiate between external and internal customers
- Discuss factors that contribute to poor customer relationships

#### Process/Skill Questions

#### A007: Recognize the benefits of doing a community service project

Definition: Process should include the following:

- Discuss and list ways to become involved in the community
- Develop a community service project

#### Process/Skill Questions

#### A008: Demonstrate effective communication with others

Definition: Process should include the following:

- Identify and list personal barriers to listening
- Develop a personal plan to overcome barriers to listening

#### Process/Skill Questions

#### A009: Participate in a shadowing activity

Definition: Process should include the following:

• Summarize the experience of the job shadowing activity

#### Process/Skill Questions

#### A010: Identify the components of an employment portfolio

Definition: Process should include the following:

- Identify the parts of a portfolio
- Design a personal employment portfolio

#### Process/Skill Questions

#### A011: List proficiency in program competencies

Definition: Process should include the following:

• Complete an interpersonal competency assessment

#### **DUTY B:**

#### Civic, Social, and Business Awareness

#### Task:

#### **B001:** Measure/modify short-term goals

Definition: Process should include the following:

• Discuss steps to pursue short-term goal(s)

#### Process/Skill Questions

#### **B002: Identify stress sources**

Definition: Process should include the following:

- List personal sources of stress
- Discuss techniques to cope with individual sources of stress

#### Process/Skill Questions

#### **B003:** Select characteristics of a positive image

Definition: Process should include the following:

- Discuss actions and traits that lead to a positive image
- Discuss actions and traits that lead to a negative image

#### Process/Skill Questions

### **B004:** Demonstrate awareness of government, professional organizations, and trade unions

Definition: Process should include the following:

- Identify the state governor, legislators, and senators
- Identify professional organizations pertaining to specific career areas

#### Process/Skill Questions

#### B005: Apply team skills to a group project

Definition: Process should include the following:

• Form a team to develop a class project

#### Process/Skill Questions

#### **B006:** Observe and critique a meeting

Definition: Process should include the following:

- Attend a formal meeting held within the community
- Critique the attended meeting

#### **B007: Demonstrate business meeting skills**

Definition: Process should include the following:

- List and discuss the basic rules to ensure an orderly and business-like meeting
- Role-play appropriate meeting skills

#### Process/Skill Questions

#### **B008:** Demonstrate social etiquette

Definition: Process should include the following:

- Role-play appropriate social behavior
- Differentiate between good and bad manners

#### Process/Skill Ouestions

#### **B009:** Complete survey for employment opportunities

Definition: Process should include the following:

- Gather information on a particular employment opportunity of interest
- Conduct an Internet search of a specific career area

#### Process/Skill Questions

#### B010: Review a professional journal and develop a 3- to 5-minute presentation

Definition: Process should include the following:

• Develop a presentation on the content, purpose, and distribution of a particular professional journal

#### Process/Skill Ouestions

#### **B011: Identify customer expectations**

Definition: Process should include the following:

- List and discuss customer expectations
- Discuss the consequences of unmet customer expectations

#### Process/Skill Questions

#### **B012:** Complete a job application

Definition: Process should include the following:

- Obtain a job application from various businesses in the community
- Conduct a mock job interview

#### **B013:** Identify a mentor

Definition: Process should include the following:

- Define mentor
- Discuss ways in which a mentor can help an individual meet career goals

#### Process/Skill Questions

#### **B014:** Assemble your employment portfolio

Definition: Process should include the following:

• Develop an employment portfolio

#### Process/Skill Questions

#### **B015:** Explore supervisory and management roles in an organization

Definition: Process should include the following:

- Examine an organizational chart
  - Discuss the responsibilities of managers and supervisors

#### Process/Skill Questions

#### **B016: Recognize safety issues**

Definition: Process should include the following:

• Discuss the safety issues within a given career area

#### Process/Skill Ouestions

#### **B017:** Evaluate your proficiency in program competencies

Definition: Process should include the following:

- Define task and competency
- List competencies associated with a specified career area

#### **Curriculum Frameworks**

#### **Purpose**

This section of the framework contains material to help instructors in technical and professional programs reinforce basic skills in the areas of Reading and Writing, Mathematics, and Science. The technical portion of this guide takes a more direct approach by using specific duty and task listings, but changes in the academic section lead in a more general direction. The reason for this is simple: All good instructors do not teach in the same way. However, all good instructors share the trait of being able to connect their material to everyday life. For example, understanding concepts related to heat are important for cosmetology students as well as lathe operators in manufacturing plants. However, each program will probably take a different approach in the amount of detail and examples relating to heat concepts. Both groups require basic science knowledge of principles relating to heat, but the application of the principles will be different.

#### **Basic Skills: The Content Areas**

Included in this guide are materials to support basic skills in Reading and Writing, Mathematics, and Science. The overall approach taken here is a move toward problem-solving skills. By problem solving, we mean the ability to take information and use it for a purpose: to take action, make decisions, predict outcomes, suggest improvements. Another term for these thinking skills is a general "literacy."

Literacy skills always have been in demand in the workplace. A quick review of workplace training programs and other literature regarding adult education demonstrates that the need for a literate workforce is still one of the most pressing problems employers face today. Indeed, many employers (from small- and medium-sized businesses to Fortune 500 companies) have spent hundreds of millions of dollars on in-house basic skills training programs.

What constitutes a literate workforce? There are many definitions for literacy and hundreds of tests that measure it, but when employers are asked what they're looking for in potential new hires, the answers are general: They want individuals who can read and write; show up on time;

think and solve problems; and keep their personal lives in order (that is, don't bring a drinking problem into the workplace).

Viewed in this way, the words "literacy" and "literate" are good terms for what educators are trying to instill in their students, the future workforce. The more common definition (being able to read and write) is certainly appropriate, but the additional definitions (knowledgeable, educated, and well-informed) are also apt. It is this broad term, "literate," that we use to guide instructors on what to cover in the classroom. No matter which Career and Technical Education area is being focused on, no matter how technical the terminology is, instructors are given the task of helping students take information, break it down into necessary parts, process details, and be able to come away with an understanding of some sort. This is "literacy," and the process is the same for every subject area—teaching students how to think and solve problems.

#### **Format**

Each section includes a two-column table. Skills are listed on the left side; suggestions for implementing these skills into the curriculum are listed on the right side. Each suggestion is written in such a way that it can be tailored to most Career and Technical Education programs.

#### **Using the Guide**

This guide was prepared with four concepts in mind:

- The instructor is *aware of the need* for students to improve their basic skills.
- The instructor is the *best-qualified person* to decide how to include this material in the classroom or lab. The students' abilities and needs should drive the instructor in deciding how to use, expand, or modify these topics.
- The instructor *already has curriculum that works* for his or her students. Therefore, the suggestions for reinforcing basic skills
  - o must be easy to implement.
  - o must stand alone.
  - o do not need to be taught in a particular order.
  - o must be open-ended enough to be useful for any career and technical program.

■ *Time is limited.* Unless there are quick ways to reinforce basic skills, changes to the curriculum will not be made. Teaching basic skills in the context of technical material will help students make connections that are more memorable and will require no additional lesson planning. Just as instructors incorporate updates in technical knowledge, they can add basic skills concepts as well. Adding a few concepts at a time will help students perform better in the lab as well as on tests and evaluations.

#### **Methods**

The following methods may help instructors decide how to increase basic skill knowledge:

- *Collaborative projects* -- how could a joint project between regular education teachers and vocational instructors reinforce concepts for both programs?
- Outside assignments -- would students benefit from an outside assignment explaining how a basic math (science, reading) concept ties to a process in the lab?
- Extra credit -- students needing extra credit can research outside topics and turn in a short summary of material.
- "Need-to-know" assignments -- students prepare a bulleted list of the basic concepts in science they need to know to correctly perform operation in the lab.
- Question of the day -- a few daily math problems for students to answer at the beginning of class allow the instructor to set the tone for the material. This method also gives students an immediate goal when they enter the classroom and teaches them to stay on task. Bonus points may be awarded at the end of the week, quarter, semester, etc.
- Two-minute oral presentations -- students who need to practice speaking skills can be asked to give a two-minute oral presentation at the end of class summarizing the main points for the day. Or, a two-minute presentation at the beginning of class can recap the material from a previous class.
- Connecting with workers -- students can poll parents, friends, area employers, or other people to find out the top five basic science skills needed on the job.
- Direct questioning -- include a few basic knowledge questions in a presentation. Award points to groups based on correct answers.

#### Resources

In creating the Academic Reinforcement material for the technical and professional frameworks, we used a number of source documents and resources.

- The English Language Arts, Science, and Mathematics components of the *Curriculum Improvement Project* by Dr. Willard Daggett were consulted to ensure that the top-ranked skills in those areas would be reflected in the academic support material. The English Language Arts and Science components have many linkages to the material included here. (The higher-level math skills such as trigonometry were not included in this document.)
- The Workplace Skills Enhancement Program (WSEP) at the University of Arkansas at Little Rock (UALR) has completed many training projects and job profiles for employers in Arkansas and has collected data from this work with Arkansas employers. Our constant contact with workers and employers provides a tremendous amount of data that we use in designing customized training programs and in working on projects such as curriculum frameworks. Also, the staff of WSEP has experience teaching in Arkansas public schools, the U.S. military, and Job Corps.
- Additionally, other groups within UALR (the Labor Education Program, the Institute for Economic Advancement, and the College of Business) provide resources regarding health and safety information, labor unions and their role in the workplace, computer and information technology, and other training and outreach program data.
- The U.S. Department of Labor (DOL) has many online documents and publications that support workers and issues regarding the workplace. (Work by Philippi and Greenan, 1988, on workplace skills was especially helpful.) Visit the Web site at www.dol.gov.
- The Occupational Safety and Health Administration (OSHA) provides online and other resources for instructors and professionals. For topics relating to safety and health, visit www.osha.gov.
- The Multistate Academic and Vocational Curriculum Consortium (MAVCC) is an organization that develops competency-based curriculum. For more on MAVCC, see www.mavcc.org.

#### ACADEMIC STANDARDS FOR READING AND WRITING

# Strategies for Reinforcement in the Career and Technical Education Classroom

#### Note:

<sup>\*</sup> indicates industry-related materials, handouts, notes, etc.

Objective	Classroom Applications to Industry
Present	Use the list of skills employers want to
Review, and discuss	introduce students to the requirements of
Master the list of skills employers want	the workplace.
for the workplace regarding reading	-
and writing	Depending on students' ability levels, any of the following methods may be used to increase their understanding of the concepts:  • Discussion • Interviewing parents or other adults in the workplace about the skills required • Interviewing employers about the skills in terms of importance • Identifying workplace situations in which certain skills become more important than others • Researching adult education programs to learn why deficits in these areas must be remediated and the cost spent yearly on these programs • Researching the topic of adult literacy
Answer simple comprehension or recall questions from a lecture or from written material	Provide two examples of workplace materials* on students' reading level.
	With the first, allow students to read
	information and then answer brief recall
	questions. With the second example, read
	aloud the material but do not give a
	handout. Ask brief recall questions.
	Compare the differences. How do students
	retain information better—orally or

	visually? Discuss learning styles and impact on the job.
Follow, give oral instructions	Using instructions for a hands-on task, have students give <u>oral</u> instructions to a partner or group. Rate the effectiveness of the speaker.
Follow, give written instructions	Using a short list of instructions for a hands-on task, have students give written instructions to a partner or group. Rate the effectiveness of the speaker.
Show the difference between relevant and irrelevant details	Using a copy of workplace materials*, students underline relevant or important details in red, irrelevant or less important details in blue.
Sort objects based on x number of criteria	Using workplace materials*, sort a group of objects based on characteristics identified by instructor (e.g., by color, shape, defect, or a combination of these).
Recognize, identify technical vocabulary	Using workplace materials*, highlight technical vocabulary terms.
	Create a class dictionary of industry-related technical vocabulary. Students may add illustrations or diagrams. Each student receives a copy of the final product. Emphasize skills such as alphabetical order, guidewords, prefixes, suffixes, and pronunciation guides.
Read aloud	Read aloud from workplace materials* in groups or individually.
Identify, explain symbols, abbreviations, and acronyms relevant to subject area	Using workplace materials*, highlight symbols, abbreviations, and acronyms.
	Create a table with one column for each: symbols, abbreviations, acronyms. Classify each one and write in the meaning.
Understand, use rules of grammar, usage, spelling, punctuation	Identify the missing punctuation marks, misspelled words, and incorrect use of

	grammar from workplace materials*.
	Correct the mistakes.
Discuss uses and purposes of a variety of workplace communication tools	Find examples of a business letter, memo, report, brochure, proposal, schematic, map, and diagram.
Duplicate process demo by instructor	Using a workplace process, demonstrate steps to complete and have students perform individually or in groups.
Notice, apply word analysis techniques	Using workplace materials*, identify prefixes, suffixes, or roots that indicate meaning (e.g. therma = heat).
Match parts from photographs or diagrams to actual objects	Using workplace materials*, follow a sequence of pictures or diagrams to build, create, or copy an item or process.
Read for main ideas and details	Use a graphic organizer <sup>1</sup> to show main ideas and supporting details.
Distinguish between fact, opinion, and inference	Collect examples of materials based on fact or opinion/inference. Ask students to underline key terms that indicate the presence of facts or opinions.
Distinguish between rows and columns	Using charts or tables from workplace materials*, discuss the reasons for this format.
Identify a cell as a block where a row and column intersect	Identify the quantity in a particular cell.
Select, use appropriate resources and reference tools	Explain the uses for the following: dictionary, thesaurus, almanac, atlas, card catalog, encyclopedia.
	List reasons for choosing one reference tool over another.
	Use reference tools to answer questions related to industry or current events.
Paraphrase written or oral material into summary form	Using workplace materials*, determine the best way to condense or shorten the

	material so as to give an overview to a layperson.
	Using a set of guidelines appropriate to students' level in length and detail, summarize the information into bullet points.
Interpret, fill out/complete forms and records	Using workplace materials*, answer basic questions (e.g., summarize the list of parts from an inventory).
	Using blank forms or documents, fill in details. Pay close attention to directions. Students critique work with a partner.
	Create a form or document to be used in a workplace process.
Use, develop a process for remembering details	Use pneumatic devices to organize and remember details. Pneumatic devices include Semantic Maps, Thought Webs, and other creative tools to organize thinking.
Proofread, correct mistakes in written drafts	Using a newspaper article, locate and mark mistakes in grammar, punctuation, or usage.
	Correct mistakes in written drafts.
Examine different types of writing used in the workplace (reports, memos, brochures, logs, blueprints, formulas,	Gather samples of workplace materials*. Identify each by type.
etc.)	Compare and contrast the difference
	between:     audience (who the document is     written for),     length,     background information/education
	needed to understand material, level of detail, organization and layout of the document.
Understand the writing process	In order to apply the writing process, create a workplace communication tool to be used

	using sentences of different types (e.g., write a two-paragraph summary of today's
	Write sentences, paragraphs, or essays
	complex sentences (subject + predicate including clauses).
types	of varying types. Examples include simple sentences (subject + predicate) and
Identify, create sentences of different	Publish the final draft. Using workplace materials*, find sentences
	(size, type of material, layout, graphics, etc.)
	Publish: Decide on the best format for the final copy
	Use white space, bold print, and other formatting details to make the document easy to read.
	Shorten or make more concise where possible.
	Look at the writing from a different point of view.
	Revise and Edit: Make changes to ensure accuracy.
	Write: Create a first draft.
	Determine the purpose of the document.
	Identify the audience.
	Prewrite: Brainstorm, gather facts, or do research to create a <u>business letter</u> , <u>memo</u> , <u>report</u> , <u>brochure</u> , <u>proposal</u> , <u>schematic</u> , <u>map</u> , <u>or diagram</u> .
	for a specific purpose.

	contractions (e.g., isn't, I'll).
	Identify misuses of contractions.
	Write a short list of directions relating to an industry process, and use as many contractions as possible.
Identify, use correctly commonly misspelled words	Using a list of commonly misspelled words <sup>1</sup> , locate errors in the media (newspaper articles, Internet sites, magazines).
	Ask each student to identify his/her problem words from the list.
	Attempt to incorporate problem words into class activities (e.g., add them to a list of work instructions).
	Give short weekly quizzes focusing on five words per week. Award bonus points.
Identify, use correctly the English irregular verbs	From a list of irregular verbs, review the uses of each.
	Ask each student to identify his/her problem irregular verbs from the list.
	Attempt to incorporate problem verbs into class activities, such as making a collection of mistakes from print sources.
Identify, use signal words and other cues to improve writing	Use a list of signal words and discuss their purpose in writing (signal words are words that raise a flag to a reader to pay attention).  Examples Signal words showing emphasis: Most of all, It should be noted, Of course
	Signal words showing a conclusion: Lastly, In summary, Finally
	Identify common signal words in workplace writing, especially in sequenced lists.

	Write a list of work instructions using signal words.
Identify components of workplace documents such as blueprints, schematics, floor plans, and other industry-related documents	Label the parts of a workplace document.
Place steps in proper sequence	Using a list of steps or pictures, cut them apart so students can place them in the proper order.
Analyze cause and effect	Experiment with cause and effect in the classroom (e.g., change the sequence of events in a process).
Determine missing information	Locate the information that is missing from a problem, and explain why the problem cannot be solved without it.  To reinforce concepts, use a completed
	problem and remove the important details. Ask students if they can identify what's missing.
Differentiate between tools used for a job	Given a list of tools and a list of functions, identify the most efficient tool for each task.
Assemble or disassemble objects	From a list of oral or written instructions, assemble an object or complete a process.  Students write the instructions for
	disassembly.
Cross-reference materials to compare information	Using more than one source document, compare the information given.
Interpret reasoning behind rules or regulations	Using workplace materials*, make a list of possible reasons or justifications for a safety guideline, regulation, etc.
Show contrasts between approaches	Given a workplace scenario, write a brief approach to solving the problem. (Working in groups would be beneficial.)

	Compare and contrast each approach from the perspective of a worker, manager, supervisor.
Organize data in a new format	Using workplace materials*, organize the information into a new format.
Prove a rule or method's sufficiency	Perform an experiment to determine how much tolerance is acceptable in a case study (e.g., find the range of drops of red dye sufficient to match the standard red color used in latex paint).
Show relationships between two or more systems	Using two or more partners related to industry, show or explain how they are interrelated (e.g., explain the relationship between social workers and hospitals).
Given examples of emergency situations, identify a real-world course of action	Using an emergency situation common to your industry, outline a step-by-step plan for action.
Identify variables that affect the outcome of a process	Experiment with or predict variables that affect the outcomes for a process (e.g., weather patterns that adversely affect a process, such as building a road).
Infer situations that meet guidelines when complete information is not available	Given a policy or industry standard that has debatable interpretations, list possible situations that can arise that do not have clear solutions in the policy.  Discuss or debate the issues.
Compare finished products to a set of guidelines	Compare a set of objects to a set of guidelines (e.g., analyze a batch of parts and document how they do or do not meet a set of Quality Assurance guidelines).  List any discrepancies (parts that do not meet guidelines) and categorize them by type (e.g., burns, holes, etc).
Identify preventive measures for maintenance of a system	List the needed routine maintenance to keep a system working properly.

Predict new standards or rules that may become necessary in the future	Identify recent areas of change or development in your industry.  Discuss potential future needs or developments that may occur (e.g., potential need for better training requirements for airport personnel).
Improve a process by streamlining (locating waste) or decreasing lost time	Examine a process in industry in step-by- step detail. Suggest ways to decrease time needed or make the process more efficient.  Isolate the cause of failure in a process by performing an experiment.
Prepare a model explaining a concept	Build, draw, or create a model that explains a concept (e.g., show a need for environmental standards for water or air pollution).

<sup>&</sup>lt;sup>1</sup> Fry, Edward; Kress, Jacqueline; Fountoukidis, Dona. *Reading Teacher's Book of Lists*, 4<sup>th</sup> ed. ISBN 0-13-028185-9.

#### **ACADEMIC STANDARDS FOR MATHEMATICS**

# Strategies for Reinforcement in the Career and Technical Education Classroom

#### Note:

\* indicates industry-related materials, handouts, notes, etc.

Topics Listing
Problem Solving
Operations and Calculations
Applications
Data Analysis and Display

Objectives	Classroom Applications to Industry
Present	Use the list of skills employers want to
Review and discuss	introduce students to the requirements of the
Master the list of skills employers want for	workplace.
the workplace regarding mathematics	
	Depending on students' ability levels, any of the following methods may be used to increase their understanding of the concepts:  • Discussion • Interviewing parents or other adults in the workplace about the skills required • Interviewing employers about the skills in terms of importance • Identifying workplace situations in which certain skills become more important than others • Researching adult education programs to learn why deficits in these areas must be remediated and the cost spent yearly on these programs • Researching the topic of adult literacy
PROBLEM Examine, apply problem-solving process	Define the problem
Examine, apply problem-solving process	What is being asked?
	what is being asked:
	Decide on a type of solution.
	Multi-step or single-step question?
	man step of single step question.

	Try any of these: Estimate an answer
	Draw a diagram
	Find a pattern Guess and check
	Logical reasoning
	Make a graph
	Make an organized list
	Make a table Solve a simpler problem
	Use a simulation
	Work backwards
	Write an equation
	Locate information you need.
	Do you have all the components?
	Get missing information.
	You may need to perform some other calculations
	calculations
	Calculate.
	Look at the answer. How should the
	remainder be expressed?
	Check the solution.
	Is it reasonable?
OPERATIONS ANI	D CALCULATIONS
Read, write and count numbers	Read and write numbers (especially focus on
	very large and very small numbers where mistakes are common).
	misuates are common).
	Give a weekly quiz asking students to
	compare and sequence numbers.
	Example:
	0.4445 0.4455 > or <
	Put these in order from smallest to largest:
	0.66, 0.677, 0.67
Round numbers	Discuss your industry's use of decimals.
	Identify the place release and 14 1 1
	Identify the place values needed to adequately perform a job. For example, a Quality

	Assurance Technician who works on the line in a manufacturing plant may need to use numbers through the ten-thousandths decimal place.  Take a series of sample measurements, and round them to the nearest decimal place identified by the instructor.
Estimate numbers	The skill of making close estimations is tied to understanding accuracy. Discuss real-life situations in which estimation is used.  Discuss the practice of estimation before calculation. Regular practice in estimating before calculating will teach students where they make errors and will increase their estimation skills.  Discuss work situations in which estimation skills are required and possible consequences of making estimation errors. For example, is an estimate appropriate for inventory purposes? For ordering supplies?
Compute averages	Discuss averages in general terms. Calculate the average temperature, average rainfall or precipitation, average number of students per class, and other relevant examples.  Using workplace materials*, calculate a series of averages.  For example:  Take 10 different measurements of a piece of pipe using a micrometer.  Compare the measurements.  Find the average of all the measurements.  Compare the average to the smallest and largest measurement.  Discuss the effects on quality. When is an average an acceptable benchmark measurement?

Calculate with whole numbers; perform one- step problems with basic operations	Understand, at a level of complexity appropriate to your industry and to students' ability levels, basic principles of addition, subtraction, multiplication, and division.
Perform problems that require an understanding of the order of operations	Using workplace materials*, make a list of situations or problems that need more than one step to perform them.
	If the procedures (add, subtract, multiply, divide, etc.) are on the same level of importance, such as adding or subtracting, then the order of operations will not impact the way the problem is solved.
	If a problem requires more than one level of operation to solve (example, dividing and adding), work the problem correctly by performing the division part first and then the addition.
	Rework the problem using addition first. Compare the answers.
	Discuss the importance of reasoning skills to verify that an answer makes sense.
Understand the relationship between decimals, fractions, and percentages	Make a table comparing fractions, decimals, and percentages.
Compute with fractions, decimals, and percentages, and show an understanding of the relationship between them	Create sample problems using fractions that relate to everyday situations.  Poll the class on interesting topics (favorite food). Convert whole numbers to fractions. Votes: Pizza- 10 Salad- 2 BBQ- 8
	10+2+8 = 20 (recognize denominator value)
	10 Pizza 2 Salad 8 BBQ 20 20 20

	<ul> <li>8 means 8 divided by 20 = 0.40</li> <li>20</li> <li>0.40 = 40%</li> <li>50% + 10% + 40% = 100%</li> <li>Notice the totals add to 100%.</li> <li>So, 20/20 = 1 = 100%</li> <li>Using workplace materials*, calculate work-related questions using fractions, decimals, and percentages</li> </ul>
Solve formulas and equations	and percentages.  Calculate shipping costs for Internet purchases (such as music from amazon.com).  Understand, at a level of complexity appropriate to your industry and to students' ability levels, basic principles of equations.  Work left to right  Use order of operations  Place numbers on one side, variables

Obtain squares and square roots	Review the methods for calculating squares, square roots, cubes, and cube roots. Use industry-related formulas to demonstrate examples.  Compare the difference between the two common answers to 32 (answer = 9, not 6). How would an incorrect value affect the work on the job?
Convert units of measure: Recognize components of measuring systems (U.S. and metric) for length	Discuss industry measures and terms relating to length.
Convert units of measure: Recognize components of measuring systems (U.S. and metric) for mass/weight	Discuss industry measures and terms relating to mass/weight.
Convert units of measure: Recognize components of measuring systems (U.S. and metric) for volume	Discuss industry measures and terms relating to volume.
Measure with a certain degree of accuracy	Estimate measurements.  Using workplace materials* and tools, take measurements of work-related and classroom items.  Depending on ability level, students may measure to the nearest foot, inch, centimeter, etc.
APPLIC	ATIONS
Solve word problems	Help students feel more comfortable with word problems by placing simpler problems in word problem form; or take concepts students have already mastered and ask them to write word problems for each other to solve.
Select/apply mathematical formulas	Review a set of math formulas and then a list of sample problems. Decide which formula(s) apply to each problem.

Understand the importance of time in the workplace	Using workplace materials*, make a list of workplace scenarios that require using time correctly, such as keeping a time card or heating a liquid solution for 20 minutes.	
Recognize components of time systems (clocks and calendars)	a.m. and p.m. Leap year Military time	
Discuss, identify, understand terms relating to measuring time	Discuss the units of time measurement and time vocabulary: second, minute, hour, day, week, month, year, leap year, fiscal year, quarter, annual, biannual, etc.	
Understand that time can be expressed in terms of equivalencies	Show the time equivalencies using fractions. For example: $1 \frac{1}{2} \text{ days} = \underline{\hspace{1cm}}$ hours $1 \text{ day} = 24 \text{ hours}$ $\frac{+ \frac{1}{2} \text{ day}}{1 \frac{1}{2} \text{ days}} = \frac{+12 \text{ hours}}{36 \text{ hours}}$	
Compute time conversions	Make a table that shows the equivalencies of time units.  Compute conversion problems at the appropriate level of difficulty. Examples include:  • Convert minutes to hours • Convert hours to days • Convert seconds to years	
Calculate ratio and proportion	Review fractions when discussing ratio and proportion.  Draw common classroom items to scale by finding a conversion rate (1 foot equals 1 inch).  Make predictions using ratios. (If each student in the class has three children, how many children will there be altogether? Write the ratios.)	
Apply geometry principles: Use formulas for measuring shapes of two dimensions	Determine the formulas that apply to two dimensions: perimeter, area, surface area.	

	Find the perimeter of the classroom.
	Discuss the perimeter of objects that are not shaped as perfect squares. How does this change the formula for perimeter?  Find the area of the tiles on the floor.  Find the area of the classroom.  Review that all areas are expressed in terms of square units (square inches, square miles, etc.).
Apply geometry principles: Use formulas for measuring shapes of three dimensions	Review the formulas that apply to three dimensions of objects: volume.
	Find the volume of common objects such as soda cans, pizza boxes, etc.
	Review that volume is expressed in cubic units.
	Discuss industry-specific needs for these formulas. For example, find the volume of a tank or silo.
Define terms relating to money	Understand, at a level of complexity appropriate to your industry and to students' ability levels, basic principles relating to money.
	For more advanced students, include terms and principles of economics, finance, or statistics.

Perform one-step problems involving money	Make change.	
	Count up (rather than backwards) to make change.	
Perform multiple-step problems using money	Calculate gross and net earnings.	
	Calculate	
Perform business-related financial activities	At a level of complexity appropriate to your industry and to students' ability levels, solve income/expense problems, prepare budgets, etc.	
Use a calculator to perform computations	Identify appropriate activities that can be performed using a calculator (calculators allow students to concentrate on problem-solving strategies).  Award prizes for weekly activities or competitions.	
Calculate measurements taken from measuring devices	Add, subtract, multiply, and divide measurement numbers by plugging them into formulas.	
Perform/prepare an inventory	Use a sample group of items to prepare an inventory.	
	Review inventory vocabulary terms.	
	Discuss the math processes that would apply to the inventory process.	
DATA ANALYSIS AND DISPLAY		
Recognize types of visual representations	Charts Graphs Tables	

Interpret charts, graphs, and tables	Answer simple questions about charts, graphs and tables.
	Solve multi-step problems involving the correlation of graphs and tables.
Collect/record data	As appropriate to industry, practice sampling methods. Discuss safety precautions for sampling. Visit OSHA at the Department of Labor Web site for more details.
	Practice collecting and recording sample data from your industry (such as measurements taken using a micrometer). Compare class answers.
	Find the range of answers (maximum and minimum). Find the average.
	Discuss an acceptable range of answers (±), and graph the results showing the number that fell inside and outside the acceptable range.
Review and apply principles of probability	Use real-life examples that are highly motivating to direct the students' attention to probability principles.
	(Example, "I am thinking of a number between 1 and 50. The person who guesses the number will receive that many bonus points if s/he can tell me the probability of choosing the number correctly.")
Use probability models to predict chance events	Calculate <u>theoretical probability</u> of an event (e.g., the probability of rolling a 5 on a die is 1/6).
	Find <u>empirical probability</u> of an event by performing repeated experiments. Compare the two probabilities.
Calculate and interpret statistics	Identify the importance of using statistics correctly.
	Bring examples of statistics from the news or

	media and analyze them: Are they ambiguous? Are they correct? What data is the advertisement trying to get the public to see?  For a humorous look at statistics, see <i>How to Lie with Statistics</i> by Huff and Geis.
Interpret plans/blueprints	Review vocabulary and terms for plans, blueprints, and schematics.  Build a plan or blueprint one layer at a time, starting with the basic identifying information.
	Add layers of wax paper or other transparent drawing material on top of the first layer that allows each layer to be viewed individually or the entire drawing as a whole.
Construct charts and tables	Using workplace or sample data from the class, construct tables and charts.  For a daily example, consult <i>USA Today</i> online and look for the snapshots section that shows a graph of some sort. Ask weekly bonus questions about the data.  Challenge students to bring in examples of charts and graphs containing errors.

#### ACADEMIC STANDARDS FOR SCIENCE

# Strategies for Reinforcement in the Career and Technical Education Classroom

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\* indicates industry-related materials, handouts, notes, etc.

Topics Listing

General Science: Topics not specific to a content area

**Physical Science:** Mechanics and Physics

Energy and Waves

Thermodynamics

Electromagnetism

Chemistry

Optics

**Life Science:** Cell Biology

**Evolution** 

Genetics and Heredity

**Human and Animal Development** 

**Anatomy:** Ecology

Viruses

Bacteria

**Plants** 

**Earth Science:** Earth in Space

Solar System/Astronomy

Atmosphere and Weather

Oceans and Water

Earth Resources

Objective Classroom Applications to Industry

Objective	Classroom Applications to Industry	
GENERA	AL SCIENCE	
Present	Use the list of skills employers want to introduce	
Review and discuss	students to the requirements of the workplace.	
Master the list of skills employers want for		
the workplace regarding science skills	Depending on students' ability levels, any of the	
the workplace regarding science skins	following methods may be used to increase their	
	1	
	understanding of the concepts:	
	<ul> <li>Discussion</li> </ul>	
	<ul> <li>Interviewing parents or other adults in the</li> </ul>	
	workplace about the skills required	
	<ul> <li>Interviewing employers about the skills in terms of importance</li> </ul>	
	Identifying workplace situations in which	
	certain skills become more important than	
	others	
	<ul> <li>Researching adult education programs to</li> </ul>	
	learn why deficits in these areas must be	
	remediated, and discover the cost to	
	employers to educate adult workers	
	<ul> <li>Researching the topic of adult literacy</li> </ul>	
Perform computations as required to solve	Use the metric system to convert units of	
problems	measure.	
	Round numbers to correct number of significant figures.	
	Determine percentage of error.	
	Understand validity, reliability, accuracy, and precision.	
Apply scientific method of inquiry	Identify the steps of the scientific method.	
• •		
	Conduct experiments.	
	Understand the following terminology:	
	Conclusions vs. inferences	
	Variables	
	Replications	
	Samples/sample size	
Investigate science history as it applies to	In groups, research topics in science pertaining to	
industry	your industry. Have students assign roles for each	
	member of the group.	

	Present findings in report format or in oral
	presentations.
	Investigate science ethics.
	Recognize the processes available for accountability in industry. For example, OSHA has a Safety and Health Program Assessment Worksheet whereby employers can be rated for safety issues. See http://www.osha.gov/SLTC/safetyhealth_ecat/mod3.htm
	[Note: Safety and Health is a mandatory subject of bargaining when a workplace is unionized; in both unionized and non-unionized workplaces, an employer cannot create and dominate workplace safety committees (see the National Labor Relations Act).]
Use scientific instruments to measure aspects of the environment	Gather data on time, length, mass, pressure, volume, acceleration, or other measurables using instruments from the job.
Demonstrate an understanding of data	List the processes involved in gathering data.
	Suggest ways that data can be grouped or organized.
	Collect specimens.
	Show how data can be represented (graphically, charts and diagrams, etc.).
	Construct a model to depict a basic concept.
Identify the seven basic S I (Systeme International) units	Length: meter, m Mass: kilogram, kg Time: second, s Electric current: ampere, A Temperature: Kelvin, K Amount of substance: mole, mol Luminous intensity: candela, cd For a dictionary of units, see http://www.ex.ac.uk/cimt/dictunit/dictunit.htm

Identify S I (Systeme International) Derived	Choose units appropriate to your industry (hertz,
units	ohm, volt, watt, etc.).
	Create a picture dictionary demonstrating the concepts.
Review relevant theories, laws, and models	As relating to your industry, discuss important theories, laws, and models.
Use reference tools to solve problems	Use scientific reference tools (such as the Periodic Table of Elements) to learn more about specific industry concepts.
Practice safe lab procedures	Handle equipment with care.
	Demonstrate safety and first aid procedures.
	Identify harmful substances.
DHYSIC	AL SCIENCE
Understand the cyclical nature of systems	Show, demonstrate, model, track the cycles of any
	of the following systems:
	Growth and decay
	Food webs
	Weather
	Water
Analyze/classify matter according to type	Identify types of matter (solids, liquids, gases).
	Which types are predominantly used in your area
	of industry?
Explain the concepts of work and power	Identify machines used in industry.
	Identify how energy levels change when work or power is increased/decreased.
	Identify fuel sources used in your industry.
	Discuss internal and external combustion.
	Create a model demonstrating the uses of levers and pulleys.
Be familiar with concepts of motion	Measure acceleration and deceleration.
-	Understand the relationship between speed and

	velocity by performing experiments.
	Recognize waves and vibrations as a type of motion.
	Understand action and reaction.
	Review laws pertaining to motion.
Understand concepts related to force	Show the need for balance of forces acting on an object.
	Observe centrifugal and centripetal forces in action.
	Show how friction is created and must be accounted for in using and preserving equipment.
	Create a chart showing types of lubricants needed in a factory and schedule of maintenance.
	Understand, at a level of complexity appropriate to your industry and to students' ability levels, basic principles of inertia.
	Show the relationship between pressure, mass, and weight.
Understand and apply principles relating to the atom	Understand that atoms have a positive, negative, or neutral charge. (Classify protons, electrons, and neutrons.)
	Identify ions.
Investigate forms of and changes in energy	Discuss how energy is measured.
	Observe changes in energy relationships.
	Identify catalysts and reactants.
	Identify sources of kinetic and potential energy in your industry.
Discuss, apply principles of electricity and electric currents	Identify types of circuits and switches.
CIECUI IC CUITEIUS	Show the difference between direct and

	alternating currents. Give examples of the best/most efficient use of each.
	Determine how electricity is measured, and solve problems using these terms. (Example, use Ohm's law to calculate current, resistance, and voltage.)
	Identify good conductors and insulators, and discuss how to choose them.
	Understand grounding, and create a visual display of grounding safety practices. Include the threat of static electricity.
	Show the uses of a vacuum tube by building a model.
	Compare the following ways of generating electricity: Hydroelectricity Motors Solar power Steam/nuclear Transformers Incandescent (light) Show the implications for your industry.  As appropriate to your industry, identify electrochemical energy sources (cells, electrodes, batteries) and the processes of oxidation and reduction.
Be familiar with sound waves	Compare how sound waves travel between liquids, solids, and air.
	Examine different types (lengths) of sound waves.
	Examine decibels safe for human hearing.
	Identify safety precautions for industry regarding sound tolerance.
	Be able to use correctly the terms below as they relate to your industry. For example, ask students to write a short essay explaining a demonstration

	from class and include the following terms:  Amplification Audible range Frequency Acoustics Resonance Speed
Be familiar with principles of heat	Differentiate between the three types of heat transfer (conduction, convection, radiation).
	Understand that substances expand and contract due to heating and cooling.
	Identify purpose and types of insulations used.
	Differentiate between heat and temperature.
Investigate and apply concepts relating to temperature	Use the temperature scales; convert between Celsius and Fahrenheit.
Explain the concepts of magnetism	Understand that currents create magnetic fields.
	Identify materials that are good conductors and the properties that make them such.
	Understand electromagnetic forces present in earth.
Investigate/apply chemical properties	Differentiate between acids and bases. Find pH for substances used in industry.
	Identify substances used in your industry and classify them by type.
	Name the major drugs, fertilizers, or additives used in your industry.
	Define and state examples of chemical reactions.
	Be familiar with solutions used in your industry. Compare saturated and unsaturated solutions.
	Determine whether a solution is soluble or insoluble.

	Explain solute and solvent.	
Investigate forms of and changes in matter	Compare and contrast physical and chemical changes.	
	Discuss the types of physical or chemical changes that take place in your industry from processing raw materials to manufacturing.	
Understand and apply concepts relating to the elements	Examine the four elements that make up 99% of living organisms (hydrogen (H), oxygen (O), nitrogen (N), and carbon (C)).	
	Element groups: Alkali metals Alkaline earth metals Transition metals Other metals Metalloids Nonmetals Halogens Noble gases Rare earth elements	
Be familiar with principles of light	Discuss light as a form of energy.	
	Describe types of lighting systems.	
	Examine the light spectrum and note the relative smallness of visible light.	
	Define reflection and refraction.	
	Explain how light carries information (by lasers), and show examples of the impact on technology/industry.	
	Identify types of lenses.	
Be familiar with principles of color	Diagram the main parts of the eye involved in seeing color (rods, cones).	
	Use prisms to split light into the visible spectrum.	
	Briefly explore color blindness. What precautions should colorblind people take regarding	

	workplace safety?	
	Define situations in which colorblindness impacts a worker's ability to do his/her job.	
LIFE SCIENCE		
Explain the presence of cells as the identifier of all living organisms	Examine the cells of organic material used in your industry, using books, the Internet, or a microscope.	
	Recognize that cells divide or replicate to promote growth of an organism.	
	Examine the parts of a cell. Compare the cell to a machine. How do the parts function and rely on each other?	
	Give examples of one-celled and multiple-celled organisms.	
	Review the classification system of all organisms (kingdom, phylum, etc.).	
	Create a circle graph or pie chart (totaling 100%) showing the relationship (in numbers) between the groups of organisms:  Bacteria Fungi Viruses Insects Plants Vertebrates Invertebrates	
	Compare some of the cell processes (active and passive transport) with the processes in your industry.	
Understand the progress of evolution of organisms	Recognize how a species will adapt to better fit in its environment over time.	
Explain the role of genetics in human development	Understand, at a level of complexity appropriate to your industry and to students' ability levels, basic principles of heredity, including:  • Half of an individual's genes are contributed by each parent	

	<ul> <li>Traits that are inherited are either dominant or recessive from the parent(s)</li> <li>Cell division by mitosis vs. meiosis</li> <li>Disabilities are caused either by genetic/inherited conditions (such as Down's Syndrome) or in accidents occurring after birth, such as brain damage due to a car accident or a stroke</li> </ul>	
Investigate/apply principles of human development	Describe the life cycle of humans and other animals.	
	Use the concept of human development to explain the need for understanding foundation skills in your area. (For example, children do not run before they walk.) Use this concept to explain other events that occur in a natural order in your industry.	
Explore additional concepts pertaining to humans and other animals	Give examples of ways organisms adapt to their environment.	
	As relating to industry, review the concepts of: Aging Immune system Skin and Tissues Blood and hemoglobin Disease	
Compare/contrast the differences between sexual and asexual reproduction	Determine instances when understanding the concepts of sexual reproduction are important for your industry.	
	Highlight the effects of unsafe working practices on unborn fetuses or the dangers present for pregnant women working in industry.	
Show a general understanding of the importance of health	Explore the cost of lost wages and worker's compensation in the past year due to health problems.	
	Research the most common health problems among workers (workers with safe jobs; workers with most hazards to health, etc.).	
Investigate the food cycle	Identify food chains, food webs, food pyramids.	

	Show how changes to the food cycle affect the environment and humans.	
	Name the food groups.	
Understand nutrition and the body's need for a diet that provides vitamins and minerals	Show an understanding of body systems (circulatory, nervous, digestive, etc.) as they relate to industry.	
	Identify deficient vitamins and minerals among a particular population (American workers, workers in specific environments, workers who do not go outdoors, or those who always work outdoors) and the health risks associated with job types (office work, mining work, etc.).	
Observe health code/sanitation requirements	Research the development of health code and sanitation requirements, including OSHA.	
	Compare/contrast workplaces of 1850, 1900, 1950, and 2000 regarding health and safety.	
	Discuss the most common workplace violations of health requirements and present in a graphic format (e.g., maps, charts).	
	Discuss potential effects of ignoring health requirements.	
	After identifying workplace hazards, create several plans to treat the problem. Debate the benefits of each.	
	To avoid the threat of employers choosing ineffective means of ensuring safety on the job, locate MSDS sheets, first aid stations, personal protective equipment, worker's compensation claims offices/paperwork, etc.	
	Using workplace materials*, locate the section on safety regulations. Ask students to rank the items. Debate the importance of each. Determine the threat of ignoring regulations. Research which regulations are often disregarded.	

	Explore proactive measures students can take to
	extend their health.
	Understand the importance of mental health in addition to physical health.
Investigate/apply principles of anatomy and physiology	As relating to your industry, explore issues relating to anatomy and physiology.
	Study the skeletal systemthe bones of the arm, hand, and neck. Research carpal-tunnel syndrome.
	Identify the types of fractures and those most common to your line of work. Learn how to prevent falls.
Understand basic principles of ecology	Define ecology.
	Identify five major ways in which people interact with the environment, especially as relating to your industry.
	Discuss the effectiveness of the media as compared with pro-science groups (such as Greenpeace) on the public's awareness of important environmental issues.
	Identify any areas of concern regarding waste/waste management in your industry.
	Show the difference between a niche, community, habitat, and ecosystem.
	Give examples of herbivores, carnivores, and omnivores. How does your industry use and serve each group?
	Understand predators' effects on food chains. Identify predators of industry.
	Explain the process of decomposition and decay. How does industry interfere with or interrupt these processes?
State the differences between viruses and bacteria	Define viruses and bacteria.

Understand basic concepts relating to plants	Explore viral and bacterial threats present in the workplace. How can they be prevented? How can they be treated?  State the benefits of viruses and bacteria.  Explain the recent increased resistance to drugs and antibiotics.  Describe the interchange of oxygen and carbon dioxide between plants. Contrast it with the way humans exchange oxygen and carbon dioxide.  As relating to industry, review the concepts of:	
	Fertilization Parts of a plant and functions of each	
	Effects of temperature on plants Need for water and light Photosynthesis	
FARTH	SCIENCE	
Recognize earth's position in the universe	As relating to your industry, identify relevant topics regarding: Asteroids Comets Stars Galaxies	
	Identify the planets in the solar system.	
	Compare and contrast earth with other planets.	
	Create a model showing the relative size of earth within our solar system. Use mathematical relationships to make sure the scale is correct (earth is the size of, so the sun should be the size of).	
	How do the phases of the moon and sun affect the hemispheres?	
Investigate the history of the earth	Identify geological, chemical, and other methods of determining the age of an object.	
	Demonstrate that fossils and rocks are indicators of previous eras.	

	As a class, create a timeline indicating the age of the earth. Include the various ages (Ice Age, etc.) and the length of each. Make sure the timeline is drawn to scale.  Assign each age to a group and research the following:  Weather  Major events at beginning and end of age Organisms living during this time Factors that made the age unique
Investigate physical characteristics of the earth	Label/model the components of the earth.  Understand, at a level of complexity appropriate to your industry and to students' ability levels, basic principles of gravity.  Solve problems of longitude, latitude and time zones.  Create a model of the ratio of land and water on earth.
Investigate physical forces acting on the earth	Examine erosion and depletion of nonrenewable resources.  Identify natural disasters such as hurricanes and earthquakes. Research the effects of a past disaster on a specific industry.  Understand, at a level of complexity appropriate to your industry and to students' ability levels, basic principles of plate tectonics (the earth's surface is broken into large plates; movement of these plates over time causes earthquakes and other geologic activity).
Explain the basic components of earth's rotation	Understand that the earth spins on its axis at an angle of 23 ½ degrees  Identify the period of one complete rotation as a day; longer cycles of rotations identify the seasons.  Discuss time zones.

Identify the earth's atmosphere and its components	Identify the main elements in the earth's atmosphere (nitrogen and oxygen).	
	Identify layers of the atmosphere and the ozone layer.	
	Explain concepts of air pressure.	
Understand basic principles of the solar system	Demonstrate how the sun strikes the earth at different angles depending on location.	
Demonstrate the relationship between climate and weather	Identify the factors that create weather.	
cimate and weather	Show how landscape features are affected by changes in climate or weather.	
	Identify the greenhouse effect. How does industry contribute to it?	
	Describe the relationship between altitude and weather.	
	Understand that changes in the weather may be seen as fronts that are put in motion by the jet stream.	
	Identify types of precipitation.	
	Differentiate between types of clouds.	
	Understand the effect of winds, wind speeds, and impacts on vegetation.	
Learn and apply concepts relating to the oceans	Label the major oceans and seas. Determine the elements in ocean water (nearly all elements are present).	
	Identify or draw the structural components of the ocean floor.	
	Explain the relationship between the moon and the tides.	
	Explore ways the ocean is used for power and business.	

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Investigate principles of water	Identify the parts of the water cycle and the effects of the processes involved.
	Define water's chemical properties: Water is the universal solvent Water has a neutral pH of 7 Chemically, water is one atom of oxygen bound to two atoms of hydrogen
	Measure salinity. Which industries rely heavily on water?
	Define water's physical properties: Water is the only natural substance that exists as solid, liquid, and gas Water's surface has a high density Water has a high tolerance for heat (heat index) Water's weight Water as a coolant Specific gravity
Investigate conservation of physical and natural resources	As relating to your industry, discuss or debate the issues of: Allocation of resources Recovering resources Best/worst methods of using resources
	Compare/contrast renewable and nonrenewable resources.
	Note the important developments in your industry regarding mineral, soil, water, and wildlife conservation.
	Discuss alternative sources of energy as relating to your industry.
Investigate issues regarding scientific technology	As relating to your industry, discuss the uses of technology. What are the newest developments? What effects does the technology have on our society? Political system?
	Discuss the role of economics on technology.

Apply science principles/laws to	Discuss how humankind alters the earth and
environmental issues	environment through pollution and the use of
	resources and technology.

## Arkansas' All Aspects of Industry

#### **Defining "All Aspects"**

All aspects of an industry include, with respect to a particular industry that a student is preparing to enter, planning, management, finance, technical and production skills, underlying principles of technology, labor and community issues, health and safety, and environmental issues related to that industry. Planning is examined at the level of both an individual business and the overall industry. Planning elements might include:

- Developing strategic plans—mission, vision, goals, objectives, and/or a plan of action
- Working with planning tools such as surveys, market research, and competitive analysis
- Anticipating needs for staffing and major purchases of equipment and supplies
- Developing plans for training and upgrading of staff
- Forecasting market trends
- Developing business plans for entrepreneurial ventures

Management addresses methods typically used to manage enterprises over time within the industry as well as methods for expanding and diversifying workers' tasks and broadening worker involvement in decisions. Key elements of management might include:

- Using an organization chart to explain how a corporate chain of command works
- Providing input for strategic plans and communicating the company's vision and mission statements
- Leading employees in carrying out strategic plans and action plans
- Evaluating employee performance
- Anticipating technology and other major purchasing needs
- Ensuring equity and access for employees
- Resolving conflicts
- Developing job descriptions and written policies/procedures
- Identifying recruitment procedures, training opportunities, methods of evaluation, and retention strategies
- Working with professional associations and community outreach efforts

Finance examines ongoing accounting and financial decisions and different methods for raising capital to start or expand enterprises. Finance functions might include:

- Developing budgets
- Preparing financial statements
- Analyzing and managing financial transactions and records
- Implementing payroll procedures
- Determining and paying taxes
- Identifying indirect wage costs (benefits, FICA, insurance, worker's compensation)
- Making loans and granting credit to customers
- Developing graphs and charts related to company finances
- Identifying and implementing methods of sustaining profitability of a business
- Managing 401K plans
- Identifying sources of capital

Technical and production skills cover specific production techniques and alternative methods for organizing the production work, including methods that diversify and rotate workers' jobs. Technical and production skills that an employee should have to succeed in a business or industry might include:

- Developing and upgrading job-specific skills
- Using troubleshooting and problem-solving techniques
- Analyzing information to make decisions
- Identifying and implementing quality assurance techniques
- Employing communication skills such as writing, listening, speaking, and reading
- Participating in team efforts
- Implementing projects and new techniques
- Demonstrating basic computer skills; employing time-management techniques in completing projects and assigned tasks
- Demonstrating ethical behavior and work ethic

Underlying principles of technology provide an integrated study across the curriculum of the mathematical, scientific, social, and economic principles that underlie the industry's technology. Principles of technology that an employee should know might be demonstrated by:

- Exhibiting proficiency in mathematical and scientific functions related to new and emerging technologies
- Continuously upgrading job skills needed to implement new technologies
- Participating in industry certification programs
- Cross-training to enhance one's value to the organization and to enhance job promotion opportunities
- Understanding and adhering to ethical issues related to technologies

Labor issues examine worker rights and responsibilities, labor unions and labor history, and methods for expanding workers' roles. Labor issues might include:

- Understanding and implementing worker rights and responsibilities
- Working with labor unions
- Keeping abreast of local, state, and federal legislation affecting employee and employer rights and responsibilities
- Negotiating and settling worker disputes
- Identifying certification requirements for specific jobs
- Analyzing the impact of labor agreements on business operations

Community issues explore the impact of the industry on the community and the community's impact on and involvement with the industry. Concepts of business and community relations might include:

- Developing and working with community outreach projects
- Participating on advisory committees and community organizations
- Working with professional associations
- Developing and implementing public relations plans
- Participating in community service projects

Health, safety, and environmental issues examine these concepts in relation to both the workers and the larger community. Concepts related to health, safety, and the environment might include:

- Identifying and implementing federal, state, and local regulations related to the health and safety of employees
- Understanding and strictly adhering to federal, state, and local environmental regulations related to the business
- Identifying job-specific health hazards and safety issues
- Identifying and implementing basic safety and first aid training techniques for emergencies such as personal illness or injury, tornadoes, fires, nuclear accidents, floods, and incidences of employee-rage or violent behavior
- Communicating safety regulations and plans to employees
- Working with selected community groups to implement safety programs

## **Medical Professions Education Framework Cross Reference**

### **Medical Procedures**

#### **Medical Procedures**

### **Medical Procedures Expanded**

Unit 1	Safety	Duty(s):
Unit 2	Infection Control	Duty(s):
Unit 3	Vital Signs	Duty(s):
Unit 4	First Aid	Duty(s):
Unit 5	<b>Dental Assisting Skills</b>	Duty(s): A
Unit 6	Laboratory Assisting Skills	Duty(s): B
Unit 7	Medical Assisting Skills	Duty(s): C
Unit 8	Nurse Assisting Skills	Duty(s): D
Unit 9	Physical Therapy Assisting Skills	Duty(s): E
Unit 10	Animal Health Care	Duty(s): F
Unit 11	Secretarial Techniques	Duty(s): G